

DRAFT COPY ONLY

WELCOME RECEPTION

**Sunday 26th September 2010
6.00pm – 7.00pm**

WELCOME TO THE 9TH AUSTRALASIAN CLUBHOUSE CONFERENCE

Venue: Restaurant and Terraces

Welcome: John Crawford *Canefields Clubhouse*

Speaker: Nathan Seng *Canefields Clubhouse*

Entertainment: Fire Dancers *Heimana Tahata*

60 minutes

**Canapes & Dinner provided
Cash bar available
7.00pm – 8.00pm**

OPENING SESSION

Monday 27th September 2010

9:00am – 10.30am

Welcome:	MC: John Crawford	<i>Canefields Clubhouse</i> 10 minutes
Opening Remarks:	Don Waters	Australian of the Year award For service to Mental Health (need correct title) Not confirmed yet 10 minutes
	Pam Parker	<i>Mayor Logan City (electronic)</i> 10 minutes
Speakers:	Anthony Milverton	<i>Manager Metro South Mental Health Service</i> 7 minutes
	Evan Moorhead	<i>State Member for Waterford</i> 7 minutes
	Nathan Seng	<i>Canefields Clubhouse</i> 5 minutes
	Jennifer Fulcher	<i>Canefields Clubhouse</i> 5 minutes
	Chris Raymonde	<i>Canefields Clubhouse</i> 3 minutes
		60 minutes

“ICCD – Development of Clubhouses around the world (a snapshot)”

Speaker:	Jack Yatsko	<i>International Centre for Clubhouse Development</i> 25 minutes
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Morning Tea
Restaurant and Terraces
10.30am - 11.00am

FIRST WORKSHOP SESSION

Monday 27th September

Workshop Session 1 – 11:00am-12:30pm

1. Relationships

Venue: Ivory Jacks

- a) How and why we connect: relationships as the key to running things at the Clubhouse
- b) Member and staff roles and relationships
- c) Community-based partnerships/collaborations: co-operating with medical and other social agencies and stakeholders without losing our uniqueness

Chair: Canefields Clubhouse Richard Green
Speakers: Eureka Clubhouse Names
Canefields Clubhouse Hannah Sullivan & Nathan Wylie
Toowoomba Clubhouse Names

2. Membership

Venue: The Sanctuary

- a) Membership matters: unqualified acceptance and voluntary participation
- b) Member ownership of specific clubhouse tasks: benefits and challenges to the Clubhouse community
- c) How to be an involved member

Chair: Stepping Stone Clubhouse Kathryn Youl
Speakers: Bridges Clubhouse Names
Stepping Stone Clubhouse Kathryn Youl & Paul Heffernan
Jacaranda Clubhouse Names

3. Enrolment, Orientation and Outreach

Venue: Amethyst Room

- a) Retention and engagement of new members after orientation
- b) Effective and inclusion approaches to Clubhouse enrolment and orientation
- c) Effective methods of reach out – adapting technology to reach individual generations - the use of technology and social networking

Chair: Pioneer Clubhouse Names
Speakers: Pioneer Clubhouse Names
Diamond Clubhouse Names
Diamond Clubhouse Names

4. Management Committee/Boards and Auspice Agencies

Venue: Main Marquee

- a) The important role of Clubhouse Boards
- b) Working collaboratively with your auspice agency to maintain a strong Clubhouse
- c) Effective Clubhouse Governance – the roles and responsibilities of staff and management committee, developing and sustaining an effective clubhouse board of directors

Chair: Canefields Clubhouse Nathan Seng
Speakers: Canefields Clubhouse Nathan Seng, Bryan Fulcher & Troy Beckerleg
Pioneer Clubhouse Names
Stepping Stone Clubhouse Tania Bogoyevitch & Jason Turner

Lunch

Restaurant and Terraces

12.30pm – 1.30pm

PLENARY 1
Monday 27th September
1.30pm – 3.00pm

“ WHAT IS A CLUBHOUSE ”

MC: John Crawford *Canefields Clubhouse*

Speakers: **“What is a Clubhouse”**
Jason Kioko *Pioneer Clubhouse*
Jo Wood *Pioneer Clubhouse*

20 minutes

Speaker: **“ICCD Certification”**
Jack Yatsko *International Centre for Clubhouse Development*

15 minutes

Speakers: **Certification and Training**
Robert Budgeon *Stepping Stone Clubhouse*
Steven Casey *Stepping Stone Clubhouse*

15 minutes

Speakers: **“New Clubhouses experience with Certification”**
Staff Name *Billabong Clubhouse*
Members Name *Billabong Clubhouse*

15 minutes

Jennifer Fulcher *Canefields Clubhouse*
Nathan Wylie *Canefields Clubhouse*

15 minutes

Afternoon Tea
Restaurant and Terraces
3.00pm-3.30pm

SECOND WORKSHOP SESSION

Monday 26th September

3.30pm – 5.00pm

Workshop Session 2 – 3:30-5:00pm

1. Units and space:

Venue: Ivory Jacks

- a) Clerical, Admin & Technology Unit: Running effective meetings, Clubhouse reception areas, ongoing, interesting, creative, and meaningful work, integrating employment and education functions into the work-ordered day, creative practices in newsletter production
- b) Food Service/Maintenance Unit: Running effective meetings, creating a full, engaging and interesting work day, integrating employment and education functions into the work-ordered day
- c) Employment and Education Unit: Running effective unit meetings, creating a full, engaging and interesting work day, integrating employment and education functions into the work-ordered day

Chair: Canefields Clubhouse Bryan Fulcher
Speakers: Canefields Clubhouse Hannah Sullivan & Faye Westlake
Bridges Clubhouse Names
Clubhouse Habataki Names

2. Fundraising in all of its forms:

Venue: The Sanctuary

- a) Clubhouse fundraising: what works, what doesn't and how to integrate fundraising into the work-ordered day
- b) Clubhouse fundraising ideas and successes

Chair: Stepping Stone Clubhouse Morag Roseby
Speakers: Eureka Clubhouse Names
Stepping Stone Morag Roseby & Dave George

3. Brokerage with Disability Employment Services:

Venue: Main Marquee

- a) Experience of a Disability Employment Service Provider and the Clubhouse Model
- b) The nuts and bolts of successful brokerage with Disability Employment Services
- c) Brokerage with Disability Employment Services

Chair: Stepping Stone Clubhouse Eschleigh Balzamo
Speakers: Stepping Stone Clubhouse Eschleigh Balzamo & John Kenniff
Toowoomba Clubhouse Luke Terry & Name
Canefields Clubhouse Mary Slade & Rohan Chandica

4. Education:

Venue: Amethyst Room

- a) Education programs
- b) Approaches to Clubhouse Supported Education
- c) Classes in the Clubhouse: When? Why? How? Who? Which?

Chair: Canefields Clubhouse Steven Veltmeyer
Speakers: Canefields Clubhouse Steven Veltmeyer & Beth Woods
Bridges Clubhouse Names

Dinner
Restaurant and Terraces
Cash bar available
6.30pm

**ROUND TABLE DISCUSSION
FOR DIRECTORS, BOARD AND MANAGEMENT COMMITTEE
Monday 24th September
7.30pm**

BY INVITATION

Venue: Ivory Jacks

Chair – Nathan Seng – President Canefields Clubhouse

This invite only session will be a discussion around governance issues that are unique to clubhouses and how they are handled by the Directors, Auspice agencies and management committees

Agenda to be distributed

PLENARY 2
Tuesday 28th September
9.00am – 10.30am

**“EMPLOYMENT AND EDUCATION IN ALL
ITS FORMS”**

MC: John Crawford *Canefields Clubhouse* **10 minutes**

“Employer’s Perspectives on successful partnerships”

Speakers:

- **Queensland Health**
Felicia Timperley – *Transitional Employment Liaison and Case Manager Beenleigh Adult Mental Health*
- **Lang’s Timber & Hardware**
David Wuiske – *General Manager*
- **I.C.E Door Systems**
Kayleen Gibson – *Human Resources Manager*

20 minutes

**“Member Testimonials on Transitional and Supported
Employment”**

Speakers: **Colin Simmonds** *Canefields Clubhouse*
Paul Cameron *Canefields Clubhouse*
Member name *Toowoomba Clubhouse* **15 minutes**

“Transitional, Supported and Independent Employment”

Speakers: **Eschleigh Balzamo** *Stepping Stone Clubhouse*
Danny Kavanagh *Stepping Stone Clubhouse* **30 minutes**

“Education in the Clubhouse”

Speakers: **Pioneer**
Steven Veltmeyer *Canefields Clubhouse* **15 minutes**

Morning Tea
Restaurant and Terraces
10.30am - 11.00am

THIRD WORKSHOP SESSION

Tuesday 28th September

11.00am – 12.30pm

Workshop Session 3 – 11:00am-12:30pm

1. Transitional Employment

Venue: Ivory Jacks

- a) Keys to successful TE development
- b) Involving the whole Clubhouse in TE development
- c) ICCD certified Clubhouse share their experiences in TE operations, management and group placements

Chair: Billabong **Names**
Speakers: Toowoomba Clubhouse **Names**
 Stepping Stone Clubhouse **Crystal Lyons & Rhys Trainor**
 Stepping Stone Clubhouse **Sophie Dodson & Steven Anderson**
 Pioneer **Names**
 Billabong **Names**

2. Supported & Independent Employment

Venue: The Sanctuary

- a) Successful Employment and Education Dinners
- b) Successful Employer Receptions
- c) Successful strategies in supported employment

Chair: Canefields Clubhouse **Mary Slade**
Speakers: Canefields Clubhouse **Mary Slade & Troy Beckerleg**
 Stepping Stone Clubhouse **Names**
 Stepping Stone Clubhouse **Craig Hawkins & Jacqui Rigon**

3. Research

Venue: Main Marquee

- a) Clubhouses as an evidence-based practice
- b) Objective evaluations of Clubhouse effectiveness

Chair: Pioneer **Nicky Hancock**
Speakers: ICCD **Jack Yatsko**
 Stepping Stone **Dr Robert King & Brett Jensen & Nicola Donaldson**
 Pioneer **Nicky Hancock & name**

4. IT solutions for your Clubhouse

Venue: Amethyst Room

- a) IT solutions for your clubhouse
- b) Memtrack Database – the best Clubhouse online database in the world
- c) Web Page and Social Networking

Chair: Stepping Stone **Rick Billington**
Speakers: Canefields Clubhouse **Steven Veltmeyer & Colin McAuliffe**
 Stepping Stone **Aden Knox & Rick Billington**
 Pioneer **Names**

Lunch

Restaurant and Terraces

12.30pm – 1.30pm

PLENARY 3
Tuesday 28th September
1.30pm – 3.00pm

**“CREATING AND SUSTAINING A VIBRANT
CLUBHOUSE CULTURE”**

MC: John Crawford *Canefields Clubhouse* **10 minutes**

Speakers: **“Strategic Planning – the key to long term success”**
Luke Terry *Toowoomba Clubhouse*
Member name *Toowoomba Clubhouse*
Lynne Sutherland *Stepping Stone Clubhouse*
Julia Rowley *Stepping Stone Clubhouse*
25 minutes

Speakers: **“Guaranteeing a strong, empowering clubhouse community”**
Funding and Fundraising
Robyn Lane *Billabong Clubhouse*
Member Name *Billabong Clubhouse*
15 minutes

Speakers: **Community Support**
Rotary Speaker
15 minutes

Speakers: **Membership and Relationships:**
Name - *Pioneer Clubhouse*
Member Name *Pioneer Clubhouse*
25 minutes

Afternoon Tea
Restaurant and Terraces
3.00pm – 3.30pm

FOURTH WORKSHOP SESSION

Tuesday 28th September

3.30PM – 5.00pm

Workshop Session 4 – 3:30-5:00pm

1. Vibrant Staff in the Clubhouse

Venue: Ivory Jacks

- a) Strong Clubhouse leadership: the role of the Clubhouse Director
- b) Generalist and specialist staff roles, theory and practice
- c) Staff: hiring, evaluation, supervision, retention, training and keeping energised and talented Clubhouse staff. Hiring members as staff in the Clubhouse

Chair:	Pioneer	Names
Speaker:	Canefields Clubhouse	Jennifer Fulcher, Sue Strichen & Chris Raymonde
	Bridges Clubhouse	Names
	Pioneer Clubhouse	Names

2. Effectively incorporating social recreation, transportation and housing needs of members in the Clubhouse

Venue: The Sanctuary

- a) Social Recreation
- b) Transportation
- c) Accommodation/Housing Programs/needs

Chair:	Stepping Stone	Leif Oldert
Speaker:	Toowoomba Clubhouse	Names
	Diamond Clubhouse	Names
	Stepping Stone Clubhouse	Leif Oldert & Rod Tremble

3. Strategic planning for Clubhouses: Clubhouses share their plans

Venue: Main Marquee

- a) Clubhouses share their plans
- b) Clubhouses share their plans
- c) Marketing the clubhouse

Chair:	Canefields Clubhouse	Sarah Siepen
Speaker:	Toowoomba Clubhouse	Luke Terry & member
	Billabong	Robyn Lane & Renee King
	Canefields Clubhouse	Sarah Siepen & Brian Mackness

4. The Work-ordered Day

Venue: Amethyst Room

- a) Self-worth, purpose and confidence: the centrality of the work-ordered day
- b) Engagement of members in the work of the unit
- c) Member record keeping and confidentiality

Chair:	Billabong Clubhouse	Name
Speaker:	Bridges Clubhouse	Names
	Jacaranda Clubhouse	Names
	Eureka Clubhouse	Names

GALA DINNER - 6.30pm

Island Glade

Heel & Toe Dancing, Bonfire,

Live Country & Western Band, 5 Buffet Stations

PLENARY 4
Wednesday 29th September
10.00am – 12.00pm

**“PROMOTING HEALTHY LIFESTYLES
RECOVERY AND WELLNESS”**

MC: John Crawford *Canefields Clubhouse*

Speaker: **“Successful Quit Smoking Program”**
Staff *Billabong Clubhouse*
Member *Billabong Clubhouse*

20 minutes

Speaker: **Promoting health and wellness program in the Clubhouse**
Staff *Clubhouse Habataki*
Member *Clubhouse Habataki*

15 minutes

Speaker: **“Clubhouse as a vehicle for recovery from mental
Illness – Member’s story”**
Nicky Sullivan *Jacaranda Clubhouse*
Gavin Morasby *Jacaranda Clubhouse*

15 minutes

Speaker: Name *Eureka Clubhouse*
Name *Eureka Clubhouse*

15 minutes

Speaker: **“Championing social inclusion”**
Staff *Eureka Clubhouse*
Member *Eureka Clubhouse*

15 minutes

MC: John Crawford *Canefields Clubhouse*
Lucky door prize draw x 2
Close and open microphone

Lunch
Restaurant and Terraces
12.00pm
2.00pm – Canefields Clubhouse Tour